Shannon Airport Miscellaneous Charges 2026



Valid from January 1st to December 31st, 2026

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Introduction

This booklet summarises the main non-aeronautical charges for Shannon Airport.

- The charges in this document apply from January 1st to December 31st, 2026.
- All charges in this booklet are set out in Euro.
- All charges in this booklet are annual charges unless stated otherwise.
- Value Added Tax will be applied to charges at the prevailing rates of Irish VAT. All charges listed in this booklet exclude VAT except where otherwise stated.
- All users must observe Shannon Airport's Terms and Conditions of operation at the airport. Specifically, users are obliged to abide by the specified Financial, Insurance and Information terms. In particular, where specified, it will be necessary to provide a purchase order in advance.
- Details of Shannon Airport's airport charges as well as the terms and conditions of operation may be found on the 'Aviation' page of the Shannon Airport Group website www.snnairportgroup.ie.
- Information on charges not listed in this document such as Shannon Airport property rentals can be obtained on request from +353-61-712451.
- The company reserves the right to vary the terms, conditions and charges at any time. A minimum of 1 calendar months' notice on the Shannon Airport Group website (www.snnairportgroup.ie)will normally apply.
- Inter alia, Sections 39, 40 and 41 of the Air Navigation and Transport (Amendment) Act 1998 apply.

1. Operational Charges

1.1 Access Permits

All personnel working at the airport are required to hold a valid airport identity/security card. A permanent airside I.D. card is valid for up to 24 months (subject to training compliance). Landside only ID cards can be valid for up to 36 months (subject to BSAT).

Service	Charge €	Description
Permanent Card*	50.00	Per Card
Replacement for Lost Card*	55.00	Per Card

*** Charge inclusive of VAT**

For a period of three months from the date of issue of the original Access Permit, there will be no charge for replacement / renewal of the permit for the purposes of the following licensing requirements: Airside Awareness, Apron Driving & Airbridge Driving.

Please note that this does not apply to the replacement lost card charge.

1.2 Vehicle Permits

A charge applies for an Airside Vehicle Permit as follows:

Service	Charge €	Description
Private Vehicle*	300.00	Per Vehicle
Liveried vehicle*	32.00	Per Vehicle
Replacement for Lost Permit*	100.00	Per Permit

*** Charge inclusive of VAT**

A Vehicle Permit is valid for up to 24 months from date of issue

All enquiries can be addressed to:
Lourda Guinnane, Access Control Administrator
lourda.guinnane@snnairportgroup.ie
Phone 353-61-712194 / 712309

1.3 Aircraft Security

Additional aircraft security is available by arrangement

Service	Charge €	Description
Airport Police Call-out	€75.00	Per vehicle per hour or part thereof

The Company requesting the above service must provide a purchase order in advance

1.4 Fire Service Active Standby

When an Airline or Handler requests a Fire Service Active Standby Unit the following charge will apply:

Service	Charge €	Description
Fire Service Call-out*	300.00	Per vehicle per hour or part thereof

***This charge is zero rated for VAT**

The Company requesting the above service must provide a purchase order in advance

Note: **No charge will apply in respect of fire vehicles attending an emergency**

All enquiries can be addressed to:
Mark Browne, Deputy Chief Officer – APFS
mark.browne@snnairportgroup.ie
Phone 353-61-712887

1.5 Compass Swing

Service	Charge €	Description
Fire Service Call-out*	100.00	Per vehicle per hour or part thereof

***This charge is zero rated for VAT**

The Company requesting the above service must provide a purchase order in advance

Note: **No charge will apply in respect of fire vehicles attending an emergency**

All enquiries can be addressed to:
Mark Browne, Deputy Chief Officer – APFS
mark.browne@snnairportgroup.ie
Phone 353-61-712887

1.6 Clamp Removal

A vehicle that has been found illegally parked on airport property will be wheel clamped in accordance with airport byelaws. The clamp removal fee is inclusive of the first day's charge. An additional charge applies for each subsequent 48-hour period. No liability will be accepted for any damage caused to a vehicle as a result of a clamp having been fitted to the wheel of a vehicle other than that attributable to wilful misconduct on the part of the company.

Service	Charge €	Description
Clamp removal fee*	100.00	Per vehicle

***This charge does not attract VAT**

All enquiries can be addressed to:
Jean Moloney, Deputy Chief Officer - Security
jean.moloney@snnairportgroup.ie
Phone 353-61-712881

1.7 Garda Vetting

Garda vetting process for non-airport ID holders (known consigners)

Service	Charge €	Description
Garda Vetting	50.00	Per application

All enquiries can be addressed to:
Lourda Guinnane, Access Control Administrator
lourda.guinnane@snnairportgroup.ie
Phone 353-61-712194 / 712309

1.8 Aviation Security Training

All enquiries can be addressed to:
Jean Moloney, Deputy Chief Officer - Security
jean.moloney@snnairportgroup.ie
Phone 353-61-712881

1.9 Fixed Electrical Ground Power

Fixed Electrical Ground Power points are available on Stands 28 – 42. A standard charge applies per flight for FEGP usage regardless of duration on stand

Service	Charge €	Description
Fixed Electrical Ground Power*	68.00	Per flight

***This charge is zero rated for VAT.**

Note: Shannon Airport Authority reserve the right to adjust this charge during 2026 to reflect increasing energy costs – any changes to be notified to all stakeholders in advance.

All enquiries can be addressed to:
dam@snnairportgroup.ie
Phone 353-61-712497

2. Environmental Charges

2.1 Aircraft Sewage Disposal

Facilities for the removal of aircraft sewage are available. The total annual charge will be recovered from users of the facility, based on users' profile in the current year. Users will be notified of their charge on a bi-annual basis once the data for that period has been reviewed. This charge includes the costs associated with the operation and maintenance of the sewage disposal system and treatment of the sewage.

All enquiries can be addressed to:
Engineering Administration Phone 353-61-712348
snnengineering@snnairportgroup.ie

2.2 Spillage Clean-up

This charge is applied to encourage users to minimise environmental damage and to assist in the conservation of the environment. Airlines, tenants, or concessionaires causing, permitting or failing to report pollution will be liable for the full costs of clean up and disposal or making good any damage caused.

Service	Charge €	Description
First Hour*	375.00	Per spillage
Per subsequent Hour*	63.25	Per spillage

***Plus cleaning materials**

Note: Any user responsible for recurring incidents due to neglect or wilful misconduct may be subject to additional charges

All enquiries can be addressed to:
dam@snnairportgroup.ie Phone 353-61-712497

3. Training

3.1 Airside Training

In accordance with the Airside Safety Management System, a range of training courses are available on the airports e-learning platform. The courses available and the applicable charges are as follows:

e-learning Platform (www.snnlearn.ie)

Course	Normal Price
Airside Safety Awareness & Familiarisation	€75
Apron Driving	€75
BSAT	€30
Fire Safety	Free
Airfield Safety course (3 modules): • Module 1 Airfield Driving, • Module 2 Runway Incursion • Module 3 Radio Telephony	€138

All enquiries can be addressed to:
trainingcompliance@snnairportgroup.ie

3.2 Bespoke Training

Shannon Airport's Training Centre provides a range of bespoke team building and fire training courses with course delivery on site using Shannon Airport training facilities and equipment.

All enquiries can be addressed to:
brian.casey@snnairportgroup.ie

Phone 353-61-475779 or
Mobile +353 87 1228150

4. Facilities

4.1 Staff Car Parking

To be advised

4.2 Common User Terminal Equipment (CUTE)

A charge is levied against all airlines using the common user terminal equipment provided at check in/departure gates

Service	Charge €	Description
CUTE	0.30	Per passenger

All enquiries can be addressed to:
apcadmin-shannon@snnairportgroup.ie

4.3 Persons with Reduced Mobility (PRM) Service

Under EC Regulation 1107/2006 the airport has responsibility for the facilitation of Persons with Reduced Mobility. The airport has engaged a third party to perform this service on its behalf based on a public tender process and levies a specific charge on air carriers to recover the costs of provision of these services in line with the regulation. This charge is levied on a departing passenger basis for all commercial passenger air services as set out below:

Service	Charge €	Description
PRM Charge*	0.70	Per passenger

***This charge is zero rated for VAT**

All enquiries can be addressed to:
apcadmin-shannon@snnairportgroup.ie

4.4 Hold Baggage Screening (H.B.S.) Charge

The airport assumed responsibility for HBS on the 20th December 2016. A variable monthly charge shall be applied to carriers on a per departing passenger basis. The charge shall be based on the previous months contracted costs and other costs incurred in the provision of this service.

	Charge €	Description
HBS	Monthly variable	Charged per departing passenger

***This charge is zero rated for VAT**

All enquiries can be addressed to:
apcadmin-shannon@snnairportgroup.ie

4.5 United States Full Customs and Border Protection Pre-Clearance (CBP)

Carriers bound for the United States may avail of full Customs and Border Protection pre-clearance facilities provided by the United States Customs and Border Protection Service. The charge for this service is set out below:

Service	Charge €	Description
CBP Pre-Clearance Charge*	8.00	Per passenger
CBP Pre-Clearance Charge* – General Aviation	Normal hours – 0900 to 1700 hrs, a charge of €8.00 per passenger subject to a minimum charge of €200 shall apply. "Out of hours service" – 17:00 to 21:00 hrs, a charge of **€945** per flight shall apply. Note – for aircraft carrying in excess of 20 passengers' additional charges may apply.	

***This charge is zero rated for VAT**

All enquiries can be addressed to:
apcadmin-shannon@snnairportgroup.ie

4.6 Aviation Security Oversight Fee – Irish Aviation Authority

An aviation security oversight fee levied by the Irish Aviation Authority was introduced in January 2020 to recover costs involved in aviation oversight duties. This levy is being recovered by the airport authority on a per departing passenger basis.

	Charge €	Description
Aviation Security Oversight fee	0.13	Charged per departing passenger

All enquiries can be addressed to:
apcadmin-shannon@snnairportgroup.ie

5. Communications/Technical/IT

5.1 Communications Charges

The company offers a range of products covering voice and data services. In respect of any work/services requested, an approved purchase order is required in advance. The schedule of installation and rental charges for telephone and cabling systems is detailed in the tables below

Telephone Systems

Service	Installation Charge €	Monthly Rental Charge €
Analog Line	50.00	32.00
Analog Handset*	N/A	From 3.00 –5.25
Digital Line	50.00	35.50
Digital Handset*	N/A	From 9.00 –17.50
Recording Modules	On request	On request
Fax/Modem Line	50.00	32.00
ISDN Lines	On request	On request
Voicemail	N/A	5.50
Group Pick-up (per extn.)	N/A	3.00
Multiple Name Selection	N/A	3.00
Additional Directory Number	On request	On request
Call Forwarding (per extn.)	N/A	3.00
Hotline Facility	N/A	3.00
Itemised Billing Report (per report, per extension)	13.50	

*Monthly rental charges vary from the low to the high figure depending on the service requested

Notes

1. All call charges are based on external service provider's rates. (Currently Vodafone).
2. The monthly rental on handsets varies with type. Further details can be provided on request.
3. Further communications services can be offered. Details can be provided on request.
4. Further details of all services and charges can be provided on request.

All enquiries can be addressed to:
Niall O'Grady, Head of IS
Niall.OGrady@snnairportgroup.ie
Phone 353-61-712168

Other Services

Service	Installation Charge €	Monthly Rental Charge €
Standard Copper Connection*** (Details on request)	75.00	16.75
Standard Fibre Optic Connection *** (Details on request)	656.00	64.50
Comms. Cabinet Equipment space*	75.00	20.00
Requested Amendments to Service**	32.00	

***Monthly rental charge is based on the minimum of 2 per u**

****Minimum Charge**
***** Where multiple connections are requested, a survey will be carried out and costed accordingly.**

All enquiries can be addressed to:
Engineering Administration
snnengineering@snnairportgroup.ie
Phone 353-61-712348

5.2 Technical Call-Out

The quoted charges for the call-out of a Shannon Airport technician (including tradesman or other technical resource) do not include charges for vehicles, equipment and/or materials, which will be charged additionally if required. Charges for labour will be levied on an hourly basis, with a minimum charge for 1 hour. Calls outside the normal working hours (0830 – 1630) will attract additional charges.

Service	Charge €	Description
Technician Call-Out	100.00	Per hour or part thereof (materials extra)

The Company requesting the above service must provide a purchase order in advance

All enquiries can be addressed to:
Engineering Administration
snnengineering@snnairportgroup.ie
Phone 353-61-712348

5.3 Building Services & General Operative Call-Out

The quoted charges are for any call-out of Airport Building Services tradesman including – carpentry services, painter, tiler etc or airport General Operatives. They do not include charges for materials, which will be charged additionally, if required. Charges will be levied on an hourly basis, with a minimum charge for 1 hour. Calls outside the normal working hours (0830 – 1630) will attract additional charges.

Service	Charge €	Description
Building Services Tradesmen	60.00	Per hour or part thereof - (materials extra)
General Operative	50.00	Per hour or part thereof - (materials extra)

The Company requesting the above service must provide a purchase order in advance

All enquiries can be addressed to:
Engineering Administration
snnengineering@snnairportgroup.ie
Phone 353-61-712348

5.4 Supplementary AMOS Client Access

PC clients off the airport operational management system are provided to customers on the basis that they will input information into the system. Where this occurs, such clients are provided free of charge. Where additional client workstations are required including those for information purposes only the annual charge as outlined below shall apply. This optional service includes the provision, user training and maintenance of the system.

Service	Charge €	Description
Provision of additional AMOS PC	2,750.00	Per PC

All enquiries can be addressed to: Niall O'Grady, Head of IS Niall.OGrady@snnairportgroup.ie	Phone 363-61-712168

5.5 Staff Flight Information Display Units

Connection and rental charge for Staff Flight Information Display Units covers the monitor, the installation of the system and the physical cable connection.

Service	Installation charge €	Monthly Rental Charge €
Staff Flight Information Display Unit	900.00	27.50

All enquiries can be addressed to: Niall O'Grady, Head of IS Niall.OGrady@snnairportgroup.ie	Phone 353-61-712168

6. Utility Charges

Charges for water/wastewater (consolidated), gas and electricity may be adjusted from time to time, based on supplied rates and VAT levels. An administration charge of 15% is levied where applicable. Rate changes are notified to customers on their monthly/bi-monthly bills, as they occur

7. Commercial Property Charges

7.1 Desk Rental Services

Check-In Desks may be rented on an annual or an hourly basis.

Service	Charge €	Description
Check-In Desk*	11,688	Per Annum
Check-In Desk*	29.22	Per Hour (or part thereof)

*** Subject to change on 1st July each year**

Local authority rates for check-in desks are also applicable and are invoiced separately either by the Local Authority or Shannon Airport Authority.

All enquiries can be addressed to the Property Department
deirdre.whitney@snnairportgroup.ie
Phone 353-61-712451

7.2 Office/Warehouse and other Airport Property Rental:

The airport authority has a range of rental properties available. The terms and conditions of the rental agreement will govern the charging arrangement between the Airport and the Tenant.

All enquiries to can be addressed to the Property Department
deirdre.whitney@snnairportgroup.ie
Phone 353-61-712451

8. Sundry

8.1 Ground Handling Administration

All ground-handling companies are subject to an administration charge. New ground handling companies entering the market will be charged an Initial Administration Charge. Existing ground handling companies will be liable to an annual renewal charge.

Service	Charge €	Description
Initial Administration Charge	547.00	Per application
Renewal Charge	274.00	Per application

All enquiries can be addressed to:
maria.clohessy@snnairportgroup.ie
Phone 353-61-712208

9. Terms and Conditions

Details of the current Shannon Airport Terms and Conditions of use of airports in relation to all charges can be found on the Shannon Airport Group website at www.snnairportgroup.ie. Such terms and conditions also apply specifically to the schedule of charges & fees set out in this document.